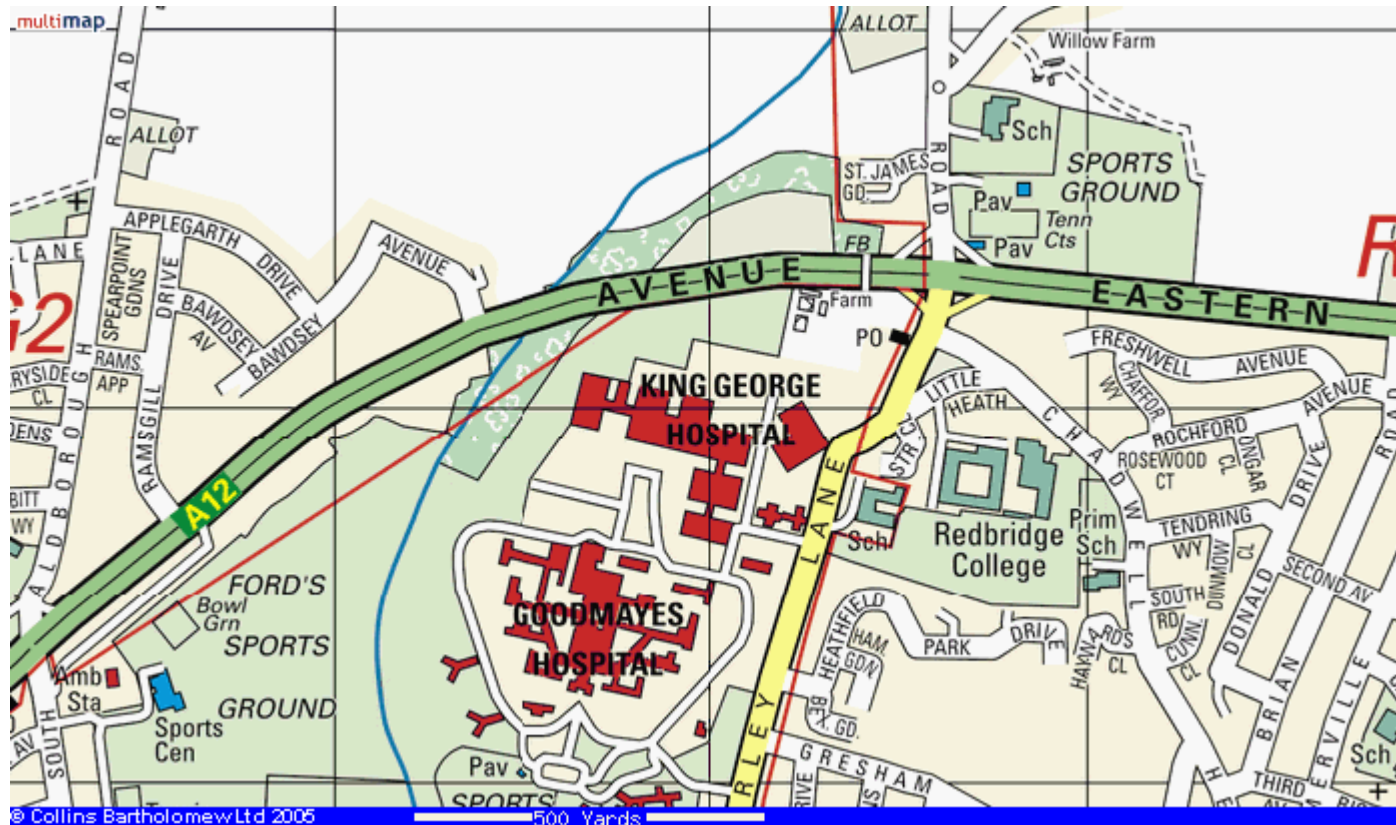


King Georges Hospital

Jasmine Neonatal Intensive Care Unit
1st floor, Block 6, King George Hospital
Barley Lane, Goodmayes, Essex, IG3 8YB

Tel. 020 8983 8000 (KGH): 0208 9708281



Parking

£1.60 up to 3 hours, £3.10 up to 6 hours, £15.00 up to 24 hours
You must purchase a car park ticket from the pay and display machine. This ticket is then handed in to a member of the neonatal nursing team or ward administrator to be signed together with a parking form. These two pieces of paper then need to be displayed in your car. This parking ticket lasts for one week.

Parking - continued

If your baby is in for longer than a week, you must repeat this process on a weekly basis. Concessionary car park permits will be

issued to the following:-Parents staying with children i.e. paediatric/labour wards. Relatives of patients visiting ITU, CCU and HDU Wards.

By rail

From Liverpool Street, London take the main line train to Goodmayes Station.
Then take bus 387 into the hospital grounds.

By London underground

Take Central Line to Newbury Park Station, then take bus 396 into the hospital grounds.

By bus

The following buses serve King George Hospital: 173 ,362 ,387 ,396

Cash points

A Cash point is located in the Hospitals Main Entrance.

Catering/refreshments

The restaurant is situated on the 1st floor in block one and the opening times are as follows: 0800-2000

Breakfast (0800-1100), Dinner (1200-1400), Supper (1800-2000).

Local catering outlets/shops

The hospital shop and the League of friends shop are situated on the ground floor at the entrance to the hospital.

Access to Religious Support

The Department of Spiritual & Pastoral Care is a valued part of the Trust's care team and aims to respond to the religious, spiritual and pastoral needs of patients, their carers and the staff employed by the Trust.

Access to Religious Support - continued

The Department is staffed by three whole time Chaplains who work across sites, with a brief to provide care to all who require it. Supporting them are a number of part time and honorary Chaplains who provide much of the specialised religious care. In addition, the Department is able to draw on resources from the community in order to accommodate individual need.

The Department operates 24 hours a day and seven days a week. Each of the whole time Chaplains carry a pager and a mobile phone. If you require a Chaplain immediately, please go through to the switchboard, as the Department operates on-call rotas for general Chaplains, Roman Catholic Chaplains and Jewish Chaplains.

Midwifery care available for mum

24 bedded postnatal ward. For single rooms with amenity bed facilities at a cost of £105.00 per night (en suite) and £51.50 per night (single room only). Mostly all of the care is midwifery led. Babies 'Room In' (ie. they stay with their mums at all times). Breast feeding is encouraged. There is a breast feeding advisor 2 days a week. Average length of stay is 6 - 24 hours.

Video controlled access to the ward. CCTV outside the ward. We are currently exploring the cost of a 'posted security guard' on site from 09.00 hrs to 21.00 hrs.

Availability of PALS/Patient's Advocacy Service

Here at Barking, Havering and Redbridge Hospitals NHS Trust we have three PALS officers to assist you.

They can be contacted as follows:

Telephone: **0800 389 8324** (freephone).
Monday to Friday 9am - 5pm
(24hr answerphone operates outside these hours)

Description of Neonatal Unit

The neonatal services at King Georges Hospital look after babies who need specialized care (e.g. artificial breathing support) whilst Harold Wood Hospital looks after babies who need continuing normal neonatal care.

Visiting for siblings and others

We have an open visiting policy for parents/carers, grandparents and siblings of babies on the unit, which means that you may visit any time of the day or night. Parents are advised not to visit between 0730am-0830am and 1930pm-2030pm due to change over of nursing staff. You may also be asked to leave during the doctor's ward round or if an emergency procedure needs to be carried out on your baby or another baby.

Facilities & Accommodation for parents

Each neonatal unit has mother and baby rooming in facilities that parents are most welcome to use while their babies are on the unit. There are also breast feeding and expressing facilities available as well as a visitors waiting area.